



# Inspiring Change

FY12 Annual Report



Committed to caring. **Inspiring change.**

# Inspiring Change

## Message from the *Executive Director*

Our fiscal year 2012 was an exciting time of growth and expansion that helped Youth Outreach Services (YOS) continue **inspiring change** in the lives of Chicago area youth, families and communities.



Our progress is the direct result of generous donations and dynamic partnerships with area businesses. Corporations such as GlaxcoSmith-Kline (GSK), Goldman Sachs, AblesonTaylor and GE Capital, partnered with YOS to help expand our leadership team and services.

GSK matched a major anonymous gift to YOS and hosted 10 youth from the YOS Art Beat Program to display artwork at the company's national conference at the Palmer House. The highlight of the day was the thunderous standing ovation for a poem presented by 19-year-old program participant Michael. GSK employees then generously donated art supplies and cash, which helped fund a computer for the Art Beat Program.

Goldman Sachs Community Team Works creates volunteer projects, such as a trip to the Shedd Aquarium, that are a real hit with kids and staff.

Marketing firm AblesonTaylor began a substantial project to provide pro bono advertising to launch a new, and sorely needed, YOS Foster Parent recruitment campaign. The AblesonTaylor staff is helping us grow the number of licensed foster homes for adolescents by 50 percent over the next year.

GE Capital hosts a yearly "BEE Healthy" health and wellness fair in the Cicero community. They presented a \$30,000 check to expand YOS' health and wellness services for FY13.

This amazing corporate support creates growth and stability for YOS. To that end, we hired three new program directors in the areas of Prevention, Counseling and Juvenile Justice services to directly benefit area youth.

I hope that the stories found in this year's annual report will inspire you as they have me. We look forward to continue **inspiring change** in the years to come.

Sincerely,

A handwritten signature in black ink that reads "Rick Velasquez".

Rick Velasquez  
Executive Director

## Message from the *Board President*

Public speaking can be a nerve-racking experience for even the most seasoned presenter. But, as I stood in front of crowded room at the East Bank Club during YOS' annual meeting last July, I felt a sense of calm.



Before me sat a wonderful representation of all the people that make YOS a special organization: dedicated staff, volunteers, state officials, board members, donors and clients. Our collective goal of **inspiring change** for the youth of Chicago filled the room with a sense of hope and accomplishment.

It's the dedication of this community that proves to me over and over again, that even with the extra challenges our troubled economy puts in our path, together we can achieve our mission.

In the past year alone, YOS increased our operating budget by nearly 10%, added new staff and launched new programs. For example, with an award of a half-million-dollar contract from the Illinois Department of Human Services, YOS is creating a Teen Pregnancy Prevention service in the Proviso Township community, which has the highest teen pregnancy and STD rates among Cook County suburbs.

The new Juvenile Reentry Program is making sure youth referred to the program receive substance abuse treatment if needed. We're working with youth on parole in the Austin, Lawndale and Humboldt Park communities to ensure that they have the support they need to succeed.

As we celebrate our successes, it's also important to remember the need for services is growing. Every day, youth face new obstacles – poverty, gangs, gun violence, drugs, poor school performance, family crisis and mental strife.

This is where you can make a difference. Please support YOS in the coming year to continue our important work, supporting kids to push past challenges and become healthy, successful adults.

Sincerely,

A handwritten signature in black ink that reads "Jesse Spungin".

Jesse Spungin  
Board President



## Program Areas

### Child Welfare

Child Welfare Services seek to ensure the safety and well being of youth and their families. We strive to keep families together by providing support and education for those at risk of separation. When it is not safe for kids to remain in their biological homes, we connect them to caring foster families, as well as the life skills training they need to transition to adulthood.

*Specific services include: Traditional and Specialized Foster Care, Intact Family Services, Extended Family Support, Transitional Living Programs, Independent Living Programs and Runaway & Homeless Youth Services.*

### Counseling

Counseling Services help youth overcome challenges that lead to addiction, such as low self-esteem, drug and alcohol abuse, gang involvement, poor school performance, delinquency and family conflict.

*Specific services include: Substance Abuse Intervention, Counseling and 24/7 Crisis Intervention.*

### Prevention

Prevention Services assist youth and families by providing the skills, opportunities and recognition they need to succeed, such as substance abuse prevention, communication and leadership skills, career development and conflict resolution.

*Specific services include: Alcohol/Drug Abuse Prevention, After-School & Summer Programs, CeaseFire and Teen Pregnancy Prevention.*

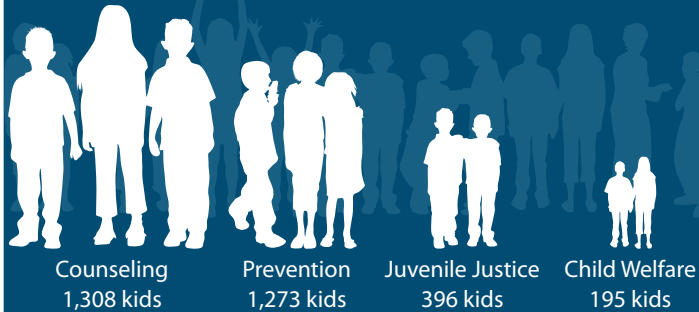
### Juvenile Justice

Juvenile Justice Services seek to prevent youth from entering the child welfare and juvenile justice systems by addressing obstacles that prevent their future success. Our highly structured programs provide a diversion from negative influences and offer alternatives to detention while contributing to public safety.

*Specific services include: Pre-Trial Services, Detention Alternatives, Diversion Services and Juvenile Reentry Services.*

# Inspiring Change *by the Numbers*

## Children served by program



## Corporate Volunteer Partner



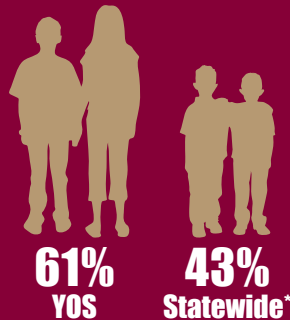
## Goldman Sachs

Goldman Sachs has been a supporter of YOS programs for eight years. The Goldman Sachs Community Teamworks offers the opportunity for Goldman Sachs staff to take a day out of the office and spend it volunteering at a local nonprofit, like YOS. Recent activities included a trip to North Ave beach for "Beach Olympics," as well as trips to the Shedd Aquarium and Navy Pier.

Corporate volunteers are an integral part of the YOS strategy. These one-day volunteer projects give youth additional opportunities to be involved in pro-social activities at a minimal cost. What looks like just a fun day at the beach can actually be an opportunity for youth to both connect with successful adults and enjoy positive activity with peers without the use of drugs or alcohol. YOS values the support of Goldman Sachs and their commitment to Chicago's youth.

## Counseling

**Percentage of youth receiving substance abuse counseling who completed treatment services**



Michael, 19, is "the shining star, through the roof example of the turnaround Art Beat can produce," says Erica Badie, treatment counselor and founder of Art Beat. Like most youth served by YOS, Michael struggled with family and anger management issues, which eventually caused him to drop out of school. Michael joined Art Beat about two years ago to focus on poetry. He quickly became active in Art Beat's community outreach projects and participates regularly in the program. He earned his GED, holds a job and is applying to college. He's even become a community activist, working with the Maywood C.A.T.S (Community Action Teams) program. When asked what Art Beat means to him, Michael, who greets every question with a smile, grows serious. "What does water mean to life? I can't see myself without [Art Beat]."



Substance abuse is associated with poor academic performance, job instability, teen pregnancy, sexually transmitted diseases, criminal behavior, overdoses and accidents. YOS counselors provided substance abuse treatment to over 600 youth in FY12.

## Juvenile Justice

**75%** of youth participating in the YOS Evening Reporting Center completed the program with no further arrests or court violations

Youth who have been arrested are more likely to avoid further arrests when they can establish long-term connections to positive sources of support such as mentors and safe, pro-social community based activities. The YOS Evening Reporting Center provides youth with these services.

\*Statewide data is from FY11; FY12 data not yet available. Source: <http://www.dhs.state.il.us>

# Inspiring Change



Foster children who experience multiple moves tend to perform more poorly on standardized tests and are less likely to graduate high school.

YOS believes that both stability and supportive, caring adults are key factors in improving the odds of long-term success for foster children.

## Child Welfare

Percentage of youth in foster care who were stable in their foster care placement, meaning the child stayed in the same home all year



**91%**  
YOS

**77.5%**  
Statewide\*

Elizabeth Rosa received the Outstanding Foster Parent Award at the YOS FY12 Annual Meeting. She accepted the award surrounded by family, including her foster daughter.

"Elizabeth Rosa truly embraces what it means to be a YOS foster parent," says Candace Their, deputy director of child welfare for YOS.

Ms. Rosa welcomes her foster daughter as a member of the family and provides unconditional love and support. She celebrates success, provides structure and holds her foster daughter accountable.

As a YOS foster parent for 13 years, Ms. Rosa is a part of a team of foster parents and YOS staff working together to provide a supportive environment for Chicago's foster children. The YOS child welfare team is available to Ms. Rosa 24 hours a day, 7 days per week, ready with resources, support and guidance. Ms. Rosa is comfortable with the team and does not hesitate to reach out when she needs help.

Ms. Rosa's dedication and the support of YOS are truly **inspiring change** in her foster daughter. She has learned how to cook, manage money and develop stronger self-esteem. She attends school and is on track to graduate high school. In the home of Ms. Rosa, she has found a supportive and loving family.

## Prevention

**80%**

of students in a recent survey said because of YOS Prevention Services, they are thinking about their futures more and how the decisions they make have a lasting impact



[YOS] taught me to always think about what I do, always think if it's good or bad for your future. If it helps you or not. It taught me to always think before your actions whenever and wherever you are.

-YOS Client



## FY12 Individual Volunteers

- Amanda Anthony
- Zulema Dorado
- Ziomara Gil
- Yuliya Grygoryeva
- Eric Hawley
- Chris Heatley
- Emily Kavouras
- Jennifer Kregor
- Nikki Lockett
- Bonita Love
- Jaimie Oh
- Marbella Salgado
- Cordelia Grace Scott
- Althea Spencer
- Hannah Wilcox

## FY12 Corporate Volunteers

- GE Hispanic Forum
- Goldman Sachs
- Microsoft
- Northwestern University Kellogg School of Business
- Old Navy



# FY12 Donors

*Thank you for your support!*

## **\$50,000 +**

Anonymous  
The John D. and Catherine T. MacArthur Foundation

## **\$10,000+**

Colonel Stanley R. McNeil Foundation  
GlaxoSmithKline Foundation

## **\$5,000+**

GE Capital - Commercial District

## **\$2,500+**

ConAgra Foods Foundation  
Michelle M. Menconi  
PricewaterhouseCoopers, LLP  
Law Offices of Rubin & Norris

## **\$1,000+**

Anonymous  
CPI USA Ventures, LLC  
Framework Communications, LLC  
Victor and Jeri Galati  
GE Railcar Services  
Goldman Sachs  
Grainger Matching Charitable Gifts Program  
Kohl's  
Phyllis R. Kopriva  
Dr. Joyce R. Perry, Ed.D.  
Karl Stark & Kristin Wolf

## **\$500+**

Victor Adams  
American Westbrook Insurance Services, LLC  
Anonymus  
Harry & Rita Bala  
Eugene Tkalitch & Associates, LTD  
GE Capital - Corporate Office  
Heinrich & Helen Haegerich  
Matthew E. Hanculak  
Charles & Vicky Hessling  
Adam & Ann Klimek  
Neurohealth Associates, P.C.  
Don Rubin & Barb Winer  
Richard & Paula Shopiro  
Jesse Spungin & Tracy Contreras  
Rick & Geri Tauber  
William Harris Investors, Inc.  
Sandra L. Williams

## **\$100+**

Jeffrey & Alisa Anderson  
Anonymus  
James & June Marie Anthony  
Aunt Martha's Youth Service Center  
Ayotte Decker, LLC  
Sean & Melissa Bennis  
Timothy & Janice Benolken  
Bensinger, DuPont & Associates

Peter Bensinger  
Fred & Michelle Bero  
Mark T. & Kathleen C. Bishop  
Dr. Christopher & Mrs. Evelyn Boutin  
Julia Casteel  
Grier & Erin Clark  
Charles & Wanda Clevenger  
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Renato & Jeanne Velasquez  
Rick & Kristin Velasquez

Ashley Rose Voss  
Jim & Sharon Weil  
Cynthia V. Wilkins

## **Under \$99**

Allstate - The Giving Campaign  
Anonymous  
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AT&T United Way Employee Giving  
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Kimberly R. Carter  
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Chevon Dorsey  
Lisa Dragel  
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Alton Dukes  
Duffy's Tavern & Grill  
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Liana E'Akels  
Corinn Elmore  
Brisa Errea  
Kene Ezeoke  
John Fakhoury  
Carl & Gina Fatora  
Willie & Irma Ferba  
Judith Kay Forfier  
Suzanne Fraker  
Carla Funk  
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Ed & Ruth Geisenheimer  
Greg & Julie Goff  
Emerald Gomez  
Jorge Gomez  
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Charles W. Honaker, Jr.  
Tameko Hymon  
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Judith Hamill Jaconetty  
Elizabeth M. Jones  
Michelle J. Jones

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Jason & Emily Koehn  
Dwight & Laura Kraich  
Kingston Mines  
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Nicholas Lee  
Robert R. Linn, III  
Kathleen M. Maier  
Jessica Mayans  
Michelle McCullough  
Debra Melin  
Rachel Meyer  
Sue Miller  
Katie Walsh Molloy  
Lourdes and Todd Monte  
John R. Moran  
Kathryn J. Moran  
Vivian Morrissey  
Matthew Movall  
James C. Murphy  
Gerald & Elaine Murray  
James Nero  
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Northern Trust  
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Matt Puglisi  
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Meredith Tierney  
Alice J. Velasquez  
Susan Wade  
Anthony Watkins  
Johnathan Wernick  
Wayne Whited, Jr.  
Willard & Thressa Williamson  
Phillip & Rosemary Yates

## **In-Kind Donors**

AblesonTaylor, Inc.  
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Michael Auda  
Jim Bauer  
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Todd Berger  
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Cirque du Soleil  
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Mike & Katie Vreeland  
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Bryant & Corinna Wojcik  
David Zavala

# FY12 Donors

## Operating Revenue

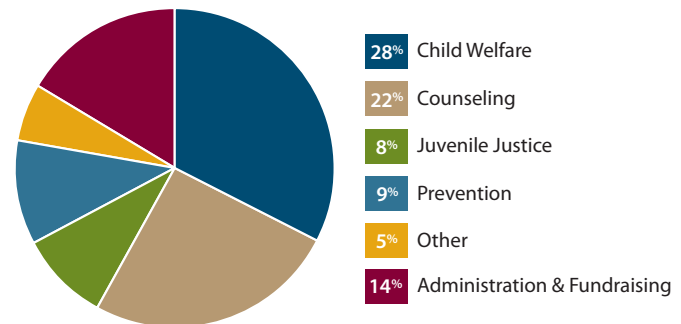
Contracts and Grants	\$7,902,621
Contributions and Donations	\$153,260
United Way	\$4,662
Special Events	\$338
Other	\$38,814
Donated Equipment	\$11,905
Contributions, In-kind	\$105,195
<b>Total Revenue</b>	<b>\$8,216,795</b>

## Operating Expenses

<b>Total Direct Program Expenses</b>	<b>\$6,824,877</b>
Child Welfare	\$2,637,169
Counseling	\$2,060,493
Juvenile Justice	\$807,490
Prevention	\$814,108
Other	\$505,617
<b>Total Indirect Expenses</b>	<b>\$1,367,867</b>
Administration	\$1,277,248
Fundraising	\$90,619
<b>Total Expenses</b>	<b>\$8,192,744</b>

<b>Total Program Reserves</b>	<b>\$24,051</b>
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## FY12 Operating Expenses

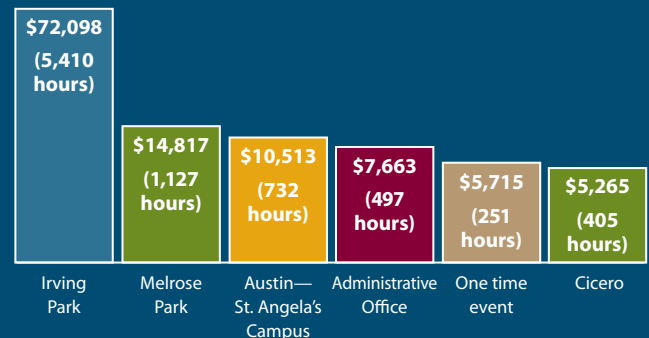


## Volunteers

### And their financial contribution to our agency.

At YOS, our volunteers and interns are an invaluable source of support, actively furthering our mission to care for youth, inspiring positive development in their lives, families and communities. Clinical interns are able to take on their own caseloads of clients, increasing the number of clients YOS is able to serve each year. Corporations who organize one-time volunteer events are able to provide positive recreational activities for our youth. In FY12, volunteers and interns brought an estimated \$116,071 in additional value to our agency.

#### Total Volunteer and Intern Hours in FY12 / Value in Dollars in FY12\*



Three companies, Henricksen, Framework Communications and AbelsonTaylor have all begun substantial volunteer projects with our agency in FY12. We look forward to continuing these projects in FY13.

Company Name	Project Type	FY12 Probono Value*
AbelsonTaylor	Foster parent marketing and recruitment	\$97,440
Henricksen	Furniture replacement at YOS offices	\$1,875
Framework Communications	IT and communications upgrade	\$5,880

Thanks to Paul Natkin and GlaxcoSmithKline for providing photography for the FY12 Annual Report.

## In FY12

### Youth Outreach Services was supported by funding provided by:

- Aunt Martha's Youth Service Center
- City of Chicago
- Cook County Juvenile Court
- Illinois Department of Children and Family Services
- Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
- Illinois Department of Human Services, Division of Family & Community Services
- Illinois State Board of Education
- Illinois Violence Prevention Authority
- Leyden Township
- Proviso Township Mental Health Commission
- United States Department of Health and Human Services
- University of Illinois at Chicago
- Youth Network Council

The complete FY12 financial audit will be posted to the YOS website, [www.yos.org](http://www.yos.org), in the new year.

\*Dollar value of interns based on entry level starting salary. Value of other volunteers estimated at \$22.77, the Independent Sector's 2011 value of volunteer time. Pro bono values are estimated by the company providing the services.



Committed to caring. **Inspiring change.**

Youth Outreach Services  
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Chicago, IL 60612

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## Our Vision

A society that treasures the safety, well-being and self-worth of every child.

## Our Mission

Youth Outreach Services promotes the strengths and abilities of youth and families by providing community-based services that empower and enrich each to face life's challenges with confidence, competence and dignity.

## About Us

Youth Outreach Services (YOS) is dedicated to caring for youth in and around Chicago, inspiring positive development in their lives, families and communities. Founded in 1959, YOS serves more than 3,000 youth and families each year through a wide variety of child welfare, counseling, juvenile justice and prevention services. We believe all kids are capable of excellence and are committed to providing the community-based support they need to overcome challenges and succeed.



*Find us on social media!*

