



Inspiring Change

FY12 Annual Report



Committed to caring. **Inspiring change.**

Inspiring Change

Message from the Executive Director

Our fiscal year 2012 was an exciting time of growth and expansion that helped Youth Outreach Services (YOS) continue **inspiring change** in the lives of Chicago area youth, families and communities.



Our progress is the direct result of generous donations and dynamic partnerships with area businesses. Corporations such as GlaxcoSmith-Kline (GSK), Goldman Sachs, AblesonTaylor and GE Capital, partnered with YOS to help expand our leadership team and services.

GSK matched a major anonymous gift to YOS and hosted 10 youth from the YOS Art Beat Program to display artwork at the company's national conference at the Palmer House. The highlight of the day was the thunderous standing ovation for a poem presented by 19-year-old program participant Michael. GSK employees then generously donated art supplies and cash, which helped fund a computer for the Art Beat Program.

Goldman Sachs Community Team Works creates volunteer projects, such as a trip to the Shedd Aquarium, that are a real hit with kids and staff.

Marketing firm AblesonTaylor began a substantial project to provide pro bono advertising to launch a new, and sorely needed, YOS Foster Parent recruitment campaign. The AblesonTaylor staff is helping us grow the number of licensed foster homes for adolescents by 50 percent over the next year.

GE Capital hosts a yearly "BEE Healthy" health and wellness fair in the Cicero community. They presented a \$30,000 check to expand YOS' health and wellness services for FY13.

This amazing corporate support creates growth and stability for YOS. To that end, we hired three new program directors in the areas of Prevention, Counseling and Juvenile Justice services to directly benefit area youth.

I hope that the stories found in this year's annual report will inspire you as they have me. We look forward to continue **inspiring change** in the years to come.

Sincerely,

A handwritten signature in black ink that reads "Rick Velasquez".

Rick Velasquez
Executive Director

Message from the Board President

Public speaking can be a nerve-racking experience for even the most seasoned presenter. But, as I stood in front of crowded room at the East Bank Club during YOS' annual meeting last July, I felt a sense of calm.



Before me sat a wonderful representation of all the people that make YOS a special organization: dedicated staff, volunteers, state officials, board members, donors and clients. Our collective goal of **inspiring change** for the youth of Chicago filled the room with a sense of hope and accomplishment.

It's the dedication of this community that proves to me over and over again, that even with the extra challenges our troubled economy puts in our path, together we can achieve our mission.

In the past year alone, YOS increased our operating budget by nearly 10%, added new staff and launched new programs. For example, with an award of a half-million-dollar contract from the Illinois Department of Human Services, YOS is creating a Teen Pregnancy Prevention service in the Proviso Township community, which has the highest teen pregnancy and STD rates among Cook County suburbs.

The new Juvenile Reentry Program is making sure youth referred to the program receive substance abuse treatment if needed. We're working with youth on parole in the Austin, Lawndale and Humboldt Park communities to ensure that they have the support they need to succeed.

As we celebrate our successes, it's also important to remember the need for services is growing. Every day, youth face new obstacles – poverty, gangs, gun violence, drugs, poor school performance, family crisis and mental strife.

This is where you can make a difference. Please support YOS in the coming year to continue our important work, supporting kids to push past challenges and become healthy, successful adults.

Sincerely,

A handwritten signature in black ink that reads "Jesse Spungin".

Jesse Spungin
Board President



Program Areas

Child Welfare

Child Welfare Services seek to ensure the safety and well being of youth and their families. We strive to keep families together by providing support and education for those at risk of separation. When it is not safe for kids to remain in their biological homes, we connect them to caring foster families, as well as the life skills training they need to transition to adulthood.

Specific services include: Traditional and Specialized Foster Care, Intact Family Services, Extended Family Support, Transitional Living Programs, Independent Living Programs and Runaway & Homeless Youth Services.

Counseling

Counseling Services help youth overcome challenges that lead to addiction, such as low self-esteem, drug and alcohol abuse, gang involvement, poor school performance, delinquency and family conflict.

Specific services include: Substance Abuse Intervention, Counseling and 24/7 Crisis Intervention.

Prevention

Prevention Services assist youth and families by providing the skills, opportunities and recognition they need to succeed, such as substance abuse prevention, communication and leadership skills, career development and conflict resolution.

Specific services include: Alcohol/Drug Abuse Prevention, After-School & Summer Programs, CeaseFire and Teen Pregnancy Prevention.

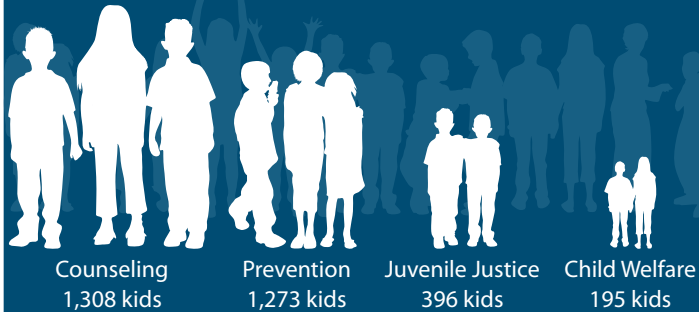
Juvenile Justice

Juvenile Justice Services seek to prevent youth from entering the child welfare and juvenile justice systems by addressing obstacles that prevent their future success. Our highly structured programs provide a diversion from negative influences and offer alternatives to detention while contributing to public safety.

Specific services include: Pre-Trial Services, Detention Alternatives, Diversion Services and Juvenile Reentry Services.

Inspiring Change *by the Numbers*

Children served by program



Corporate Volunteer Partner



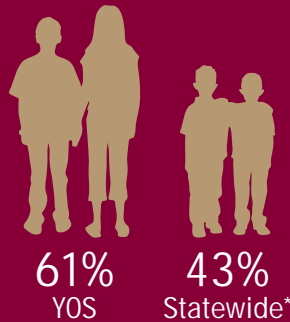
Goldman Sachs

Goldman Sachs has been a supporter of YOS programs for eight years. The Goldman Sachs Community Teamworks offers the opportunity for Goldman Sachs staff to take a day out of the office and spend it volunteering at a local nonprofit, like YOS. Recent activities included a trip to North Ave beach for "Beach Olympics," as well as trips to the Shedd Aquarium and Navy Pier.

Corporate volunteers are an integral part of the YOS strategy. These one-day volunteer projects give youth additional opportunities to be involved in pro-social activities at a minimal cost. What looks like just a fun day at the beach can actually be an opportunity for youth to both connect with successful adults and enjoy positive activity with peers without the use of drugs or alcohol. YOS values the support of Goldman Sachs and their commitment to Chicago's youth.

Counseling

Percentage of youth receiving substance abuse counseling who completed treatment services



Michael, 19, is "the shining star, through the roof example of the turnaround Art Beat can produce," says Erica Badie, treatment counselor and founder of Art Beat. Like most youth served by YOS, Michael struggled with family and anger management issues, which eventually caused him to drop out of school. Michael joined Art Beat about two years ago to focus on poetry. He quickly became active in Art Beat's community outreach projects and participates regularly in the program. He earned his GED, holds a job and is applying to college. He's even become a community activist, working with the Maywood C.A.T.S (Community Action Teams) program. When asked what Art Beat means to him, Michael, who greets every question with a smile, grows serious. "What does water mean to life? I can't see myself without [Art Beat]."



Substance abuse is associated with poor academic performance, job instability, teen pregnancy, sexually transmitted diseases, criminal behavior, overdoses and accidents. YOS counselors provided substance abuse treatment to over 600 youth in FY12.

Juvenile Justice

75%

of youth participating in the YOS Evening Reporting Center completed the program with no further arrests or court violations

Youth who have been arrested are more likely to avoid further arrests when they can establish long-term connections to positive sources of support such as mentors and safe, pro-social community based activities. The YOS Evening Reporting Center provides youth with these services.

*Statewide data is from FY11; FY12 data not yet available. Source: <http://www.dhs.state.il.us>

Inspiring Change



Foster children who experience multiple moves tend to perform more poorly on standardized tests and are less likely to graduate high school.

YOS believes that both stability and supportive, caring adults are key factors in improving the odds of long-term success for foster children.

Child Welfare

Percentage of youth in foster care who were stable in their foster care placement, meaning the child stayed in the same home all year



91%
YOS

77.5%
Statewide*

Elizabeth Rosa received the Outstanding Foster Parent Award at the YOS FY12 Annual Meeting. She accepted the award surrounded by family, including her foster daughter.

"Elizabeth Rosa truly embraces what it means to be a YOS foster parent," says Candace Their, deputy director of child welfare for YOS.

Ms. Rosa welcomes her foster daughter as a member of the family and provides unconditional love and support. She celebrates success, provides structure and holds her foster daughter accountable.

As a YOS foster parent for 13 years, Ms. Rosa is a part of a team of foster parents and YOS staff working together to provide a supportive environment for Chicago's foster children. The YOS child welfare team is available to Ms. Rosa 24 hours a day, 7 days per week, ready with resources, support and guidance. Ms. Rosa is comfortable with the team and does not hesitate to reach out when she needs help.

Ms. Rosa's dedication and the support of YOS are truly **inspiring change** in her foster daughter. She has learned how to cook, manage money and develop stronger self-esteem. She attends school and is on track to graduate high school. In the home of Ms. Rosa, she has found a supportive and loving family.

Prevention

80%

of students in a recent survey said because of YOS Prevention Services, they are thinking about their futures more and how the decisions they make have a lasting impact



[YOS] taught me to always think about what I do, always think if it's good or bad for your future. If it helps you or not. It taught me to always think before your actions whenever and wherever you are.

-YOS Client



FY12 Individual Volunteers

- Amanda Anthony
- Zulema Dorado
- Ziomara Gil
- Yuliya Grygoryeva
- Eric Hawley
- Chris Heatley
- Emily Kavouras
- Jennifer Kregor
- Nikki Lockett
- Bonita Love
- Jaimie Oh
- Marbella Salgado
- Cordelia Grace Scott
- Althea Spencer
- Hannah Wilcox

FY12 Corporate Volunteers

- GE Hispanic Forum
- Goldman Sachs
- Microsoft
- Northwestern University Kellogg School of Business
- Old Navy



FY12 Donors

Thank you for your support!

\$50,000 +

Anonymous
The John D. and Catherine T. MacArthur Foundation

\$10,000+

Colonel Stanley R. McNeil Foundation
GlaxoSmithKline Foundation

\$5,000+

GE Capital - Commercial District

\$2,500+

ConAgra Foods Foundation
Michelle M. Menconi
PricewaterhouseCoopers, LLP
Law Offices of Rubin & Norris

\$1,000+

Anonymous
CPI USA Ventures, LLC
Framework Communications, LLC
Victor and Jeri Galati
GE Railcar Services
Goldman Sachs
Grainger Matching Charitable Gifts Program
Kohl's
Phyllis R. Kopriva
Dr. Joyce R. Perry, Ed.D.
Karl Stark & Kristin Wolf

\$500+

Victor Adams
American Westbrook Insurance Services, LLC
Anonymus
Harry & Rita Bala
Eugene Tkalitch & Associates, LTD
GE Capital - Corporate Office
Heinrich & Helen Haegerich
Matthew E. Hanculak
Charles & Vicky Hessling
Adam & Ann Klimek
Neurohealth Associates, P.C.
Don Rubin & Barb Winer
Richard & Paula Shopiro
Jesse Spungin & Tracy Contreras
Rick & Geri Tauber
William Harris Investors, Inc.
Sandra L. Williams

\$100+

Jeffrey & Alisa Anderson
Anonymus
James & June Marie Anthony
Aunt Martha's Youth Service Center
Ayotte Decker, LLC
Sean & Melissa Bennis
Timothy & Janice Benolken
Bensinger, DuPont & Associates

Peter Bensinger
Fred & Michelle Bero
Mark T. & Kathleen C. Bishop
Dr. Christopher & Mrs. Evelyn Boutin
Julia Casteel
Grier & Erin Clark
Charles & Wanda Clevenger
Jeffery & Shannon Coglianese
Fred & Garnett Cohen
Combined Federal Campaign (PIFI)
Gordon Cunningham
Dana Products Inc.
Robert & Quinn Delaney
Eugene & Mary Rita DiMonte
Paul & Patricia Dinunzio
Craig & Coreen Donofrio
Amber & Brian Egwele
Teddy Felker
Marshall and Beverly Fleischman
Martha Fox
Dr. Larry Gaston
GE Foundation
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Ron & Kathleen Henrichs
Michael & Val Hessling
Christopher P. Hogan
Scott and Barbara Hudson
Innova Print Fulfillment, Inc.
Joel Jaglin
Nathan D. Kadish
Daniel Kelley
Sarah Klein
KPMG, LLP
Merck Partnership for Giving
Lindsay A. Monco
Russell Monco
Mark Monitello
Patricia Motto
John & Kristy Norris
Ernestine Norwood
Victoria Ofenloch
Dr. Mildred M.G. Olivier
Kassey & Jamal Oulhadj
Rocco & Deborah Panaia
Nicholas Price
Steve & Molly Rand
Naveen & Nidhi Reddy
Kathryn Robbins
Mike & Cynthia Scholl
Michael Smith, Jr.
Benjamin Sochacki
Gireesh Sonnad
William & Judith Southwick
Johanna Spellman
Frank Tenbrink
Joseph Toups, DDS
Rodney & Eileen Van Selow
James & JoEllen Vanek
Lisa Velasquez
Renato & Jeanne Velasquez
Rick & Kristin Velasquez

Ashley Rose Voss
Jim & Sharon Weil
Cynthia V. Wilkins

Under \$99

Allstate - The Giving Campaign
Anonymous
Candace Arroyo
Caroline Ash
AT&T United Way Employee Giving
Jessica Barazowski
William & Maria Bittner
Kevin Bowdoin
Yolanda Cannella
Kimberly R. Carter
John and Sara Casey
Ceridian Employer Services
Joan Chandler
Ron & Adrian Mary Charnick
Mark Cochrane
Jenna Colangelo
ConAgra Foods - Matching Gifts
Ryan Daniels
Maureen De Matoff
Tiffany Renee Derrick
Dan & Kathleen Devine
Chevon Dorsey
Lisa Dragel
Margaret Dudley
Alton Dukes
Duffy's Tavern & Grill
James Dwyer
Liana E'Akels
Corinn Elmore
Brisa Errea
Kene Ezeoke
John Fakhoury
Carl & Gina Fatora
Willie & Irma Ferba
Judith Kay Forfier
Suzanne Fraker
Carla Funk
Linda A. Garfield
Ed & Ruth Geisenheimer
Greg & Julie Goff
Emerald Gomez
Jorge Gomez
Dennis Gonzalez
GoodSearch
Jerome F. Graber, Jr.
Kathleen A. Graffam
Rachel Hawley
Julie Hazlett
Lisa Hicks
Stephen Holland
Charles W. Honaker, Jr.
Tameko Hymon
Industrial Patrol Service Corp.
Curtis Iorio
Judith Hamill Jaconetty
Elizabeth M. Jones
Michelle J. Jones

Nancy Kintzel
Jason & Emily Koehn
Dwight & Laura Kraich
Kingston Mines
Jennifer LaQuaglia
Nicholas Lee
Robert R. Linn, III
Kathleen M. Maier
Jessica Mayans
Michelle McCullough
Debra Melin
Rachel Meyer
Sue Miller
Katie Walsh Molloy
Lourdes and Todd Monte
John R. Moran
Kathryn J. Moran
Vivian Morrissey
Matthew Movall
James C. Murphy
Gerald & Elaine Murray
James Nero
Nick & Molly Nocerino
Northern Trust
Jay & Heidi Novatney
Peg O'Brian
Will O'Neill
Mary L. Ochoa
Susan Payes
Justin Petzold
Dan Puglisi
Matt Puglisi
Danny Quiros
Heather Rake
James Rentas
Michael Reynolds
Matthew Rice
Eric Richmond
Robert J. Ross
Cindy Mills Rucci
James Rudol
Lee A. Rusch
Deborah Rutherford
Donald Sausaman
Mr. & Mrs. Douglas S. Schorr
Jeff A. Schroeder
Pete & Natalie Schulte
Jennifer Shawhan
Maria M. Sida
Aly Sivji
Cheryl & Gregory Sizer
Gary H. Smith
Mark Sukala
Robert & Kathy Sulin
Ruth R. Stutts
Michael & Margaret Terry
Meredith Tierney
Alice J. Velasquez
Susan Wade
Anthony Watkins
Johnathan Wernick
Wayne Whited, Jr.
Willard & Thressa Williamson
Phillip & Rosemary Yates

In-Kind Donors

AblesonTaylor, Inc.
ADP
Teresa Alvarez
Michael Auda
Jim Bauer
Seth Berger
Todd Berger
Jessica Mayans
Chicago White Sox
Cirque du Soleil
Clearchoice Mobility
Communities That Care
Corboy & Demetrio
Tony & Camilla Deszcz
Lucy Diaz
Sandra J. Dudak
Mike & Shannon Ebner
EMF Broadcasting
Brian & Erica Eng
David & Kim Fazzini
Michael & Lynne Feeney
Paul & Leslie Fivelson
Fleet Feet Sports
Chris Frederick
GE Capital - Commercial District
Google, Inc.
Sue Graf
Mark & Kelly Guira
Nancy Hayes
John & Christine Heatley
HSBC - Elmhurst Office
Nancy Janik
Matt & Colleen Johnson
Jim & Amy Kissane
Kevin & Tracy Kramer
Terri LoBianco
Costa & Dragana Magas
Pat & Colleen Maietta
Marc & Vicki Marini
Plamen Martinov
Maureen McIntyre
Microsoft Store Chicago - Oakbrook
Elizabeth Miller
Niles North High School
ONEHope Wines
Tim & Kari Paul
popchips
Ellen Sausser
Mike & Melanie Schneider
Phil & Tracy Schwartz
Shelle Jewelers
Six Flags Great America
St. Hilary Elementary School
St. Pascal Parish
Allison Stevens
Brent & Tracy Stewart
Susan Straus
TRU Restaurant
Mike & Katie Vreeland
Paul & Susan Wesolowski
Bryant & Corinna Wojcik
David Zavala

FY12 Donors

Operating Revenue

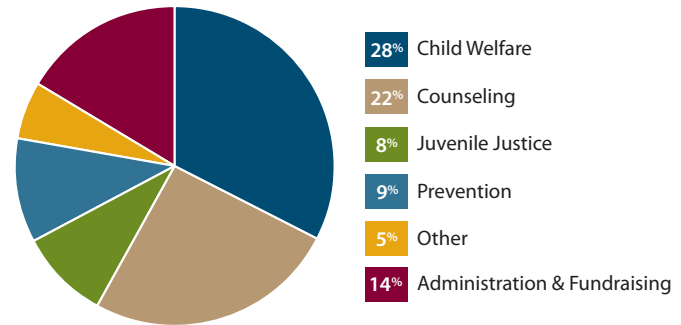
Contracts and Grants	\$7,902,621
Contributions and Donations	\$153,260
United Way	\$4,662
Special Events	\$338
Other	\$38,814
Donated Equipment	\$11,905
Contributions, In-kind	\$105,195
Total Revenue	\$8,216,795

Operating Expenses

Total Direct Program Expenses	\$6,824,877
Child Welfare	\$2,637,169
Counseling	\$2,060,493
Juvenile Justice	\$807,490
Prevention	\$814,108
Other	\$505,617
Total Indirect Expenses	\$1,367,867
Administration	\$1,277,248
Fundraising	\$90,619
Total Expenses	\$8,192,744

Total Program Reserves	\$24,051
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FY12 Operating Expenses

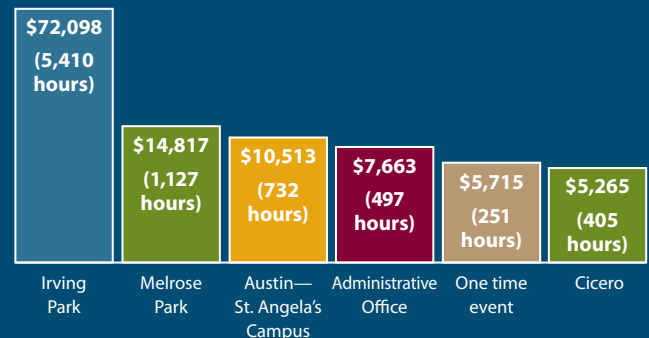


Volunteers

And their financial contribution to our agency.

At YOS, our volunteers and interns are an invaluable source of support, actively furthering our mission to care for youth, inspiring positive development in their lives, families and communities. Clinical interns are able to take on their own caseloads of clients, increasing the number of clients YOS is able to serve each year. Corporations who organize one-time volunteer events are able to provide positive recreational activities for our youth. In FY12, volunteers and interns brought an estimated \$116,071 in additional value to our agency.

Total Volunteer and Intern Hours in FY12 / Value in Dollars in FY12*



Three companies, Henricksen, Framework Communications and AbelsonTaylor have all begun substantial volunteer projects with our agency in FY12. We look forward to continuing these projects in FY13.

Company Name	Project Type	FY12 Probono Value*
AbelsonTaylor	Foster parent marketing and recruitment	\$97,440
Henricksen	Furniture replacement at YOS offices	\$1,875
Framework Communications	IT and communications upgrade	\$5,880

Thanks to Paul Natkin and GlaxcoSmithKline for providing photography for the FY12 Annual Report.

In FY12

Youth Outreach Services was supported by funding provided by:

- Aunt Martha's Youth Service Center
- City of Chicago
- Cook County Juvenile Court
- Illinois Department of Children and Family Services
- Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
- Illinois Department of Human Services, Division of Family & Community Services
- Illinois State Board of Education
- Illinois Violence Prevention Authority
- Leyden Township
- Proviso Township Mental Health Commission
- United States Department of Health and Human Services
- University of Illinois at Chicago
- Youth Network Council

The complete FY12 financial audit will be posted to the YOS website, www.yos.org, in the new year.

*Dollar value of interns based on entry level starting salary. Value of other volunteers estimated at \$22.77, the Independent Sector's 2011 value of volunteer time. Pro bono values are estimated by the company providing the services.



Committed to caring. **Inspiring change.**

Youth Outreach Services
2411 W. Congress Pkwy.
Chicago, IL 60612

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Our Vision

A society that treasures the safety, well-being and self-worth of every child.

Our Mission

Youth Outreach Services promotes the strengths and abilities of youth and families by providing community-based services that empower and enrich each to face life's challenges with confidence, competence and dignity.

About Us

Youth Outreach Services (YOS) is dedicated to caring for youth in and around Chicago, inspiring positive development in their lives, families and communities. Founded in 1959, YOS serves more than 3,000 youth and families each year through a wide variety of child welfare, counseling, juvenile justice and prevention services. We believe all kids are capable of excellence and are committed to providing the community-based support they need to overcome challenges and succeed.



Find us on social media!

